

## WARRANTY ACTIVATION RETURN FORM



**TO INITIATE YOUR WARRANTY PLEASE COMPLETE THIS FORM AND RETURN  
WITHIN 30 DAYS**

*It is recommended that you keep a copy of this activation form for your own records.*

I, the Home Owner have read and understood the information contained in the Termguard Warranty and Termguard Acknowledgement and wish to activate my Termguard Warranty:

**Date:** .....

**WARRANTY CERTIFICATE # (found on your certificate of treatment):** .....

**Name (Home Owner):** .....

**Address where System is installed:** .....

.....

**Phone:(.....).....Mobile:** .....

**Email:** .....

**Signed by the Home Owner/s:** .....

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**Return along with a photocopy of your initial Certificate of Treatment & Termguard Acknowledgement to: Termguard Pty Ltd, PO Box 1537, Oxenford QLD 4210.**

*Warranty Activation Form, Termguard Acknowledgement and photocopy of the Certificate of Treatment must be sent to PO Box 1537, Oxenford QLD 4210 in order to activate the Termguard Warranty.*

## TERMGUARD ACKNOWLEDGEMENT

### THE TERMGUARD SYSTEM

Termguard are purpose built reticulated, replenishable pipe systems providing a safe, cost effective and reliable termite management system against the entry of Subterranean Termites. The benefits of the Termguard system are that it targets termites at the direct point of entry; it is periodically replenishable without exposure or disruption to household members; eradicates EPA concerns of potential spray drift during termiticide application; meets Australian Federal and State Standards under statutory requirements and comes with a 50 Year Warranty from the date of installation subject to certain conditions. Termguard Systems are only installed by authorised Termguard licensees following strict installation and quality assurance guidelines.

### WARRANTY

Termguard Reticulation Termite Systems come with an Installers Warranty from the date of installation on all installation works (for terms and conditions please check with your installing company). Termguard also offers an industry leading 50 Year Warranty from the date of installation. Termguard systems are warranted for the life of the building (50 years) that in the event that the system does not perform as claimed, Termguard Pty Ltd will repair or replace any timber which is damaged as a result of attack by termites entering the premises by subterranean infestation. Termguard systems comply with the requirements of the Building Code of Australia, which in general provides indemnity to builders under their existing Warranty policies. The Warranty is subject to annual inspections by a licensed Termguard Pest Controller (as recommended by the Australian Standard AS3660.1) and subject to certain compliance conditions such as replenishing the system as specified. The Installer will not provide a warranty to a building inspected or treated by another party. **You must complete and return this form along with a copy of the warranty activation form to Termguard Head Office, PO Box 1537 Oxenford QLD 4210 in order to activate your warranty.**

### HOW TO MAINTAIN YOUR WARRANTY

**Annual Inspections:** Have your property inspected at least once per year by the licensed Termguard Installer of the termite control system or other Licensed Termguard Operator. Make sure you keep documentation of all inspections. These annual inspections are a condition of your Warranty and are in compliance with the Australian Standard for Termite Protection (AS3660.1).

**Chemical Re-Application:** Have chemical replenished into your Termguard Reticulated Termite System at least every 3 years by the licensed Termguard Installer of the termite system or other Licensed Termguard Operator. This is required to maintain your Warranty.

**Landscaping & Soil Levels:** Any landscaping or changes in soil levels will disturb the chemical termite management system. Unless chemical is re-applied to the system (at the Home Owners cost), your property will be unprotected and the Warranty void. Activities such as digging next to the house, replacing old plants, installing a reticulated water irrigation system or covering areas adjacent to the house with wood chips or products may cover weep holes and disturb the system resulting in no Warranty cover if there is a subterranean termite attack. Advise your Authorised Installer immediately of such activity.

**Extensions or Alterations:** Do not lay concrete paths or make any additions or alterations (including verandas, timber decks, awnings, pergolas etc.) until the Termguard Installer has been notified. They will need to advise if an additional pipe work system or retreatment of the chemical termite management system is required after completion of any alteration or additions. If retreatment is not carried out after alterations or additions the termite management system is broken and any Warranty will be void.

**General Maintenance:** Do not store timber, refuse, firewood or similar materials close to the building. This may bridge the Termite management system and void your Warranty. Regularly inspect the perimeter of your building for signs of breaching of the System. Check the landscape for signs of termite activity. Advise the Installer of major wash outs or ground disturbances caused by heavy rain or other conditions.

***“REMEMBER: Prevention is better than the cure”***

I/we acknowledge that a full TERMGUARD Reticulation System is to be installed as the permanent termite management system in our new home.

I/we acknowledge that we have read and understand the above Acknowledgement and understand that annual inspections are required to be carried out a minimum of every 12 months by a licensed Termguard Operator.

I/we acknowledge that we will read the Homeowner's Termite Information Kit and Warranty Conditions to be handed over on settlement.

I/we acknowledge that the warranty offered under this contract begins from the date of installation and is in accordance with the standard Termguard Warranty Conditions.

**PROPERTY ADDRESS:** \_\_\_\_\_

**Owner/s Name:** \_\_\_\_\_ **Builders Name:** \_\_\_\_\_

**Owner/s Signature:** \_\_\_\_\_ **Builders Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_ **Date:** \_\_\_\_\_